# AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

#### SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FSC/PSC Class D302 IT AND TELECOM- SYSTEMS DEVELOPMENT
Systems Development Services
FSC/PSC Class D306 IT AND TELECOM- SYSTEMS ANALYSIS
Systems Analysis Services
FSC/PSC Class D307 IT AND TELECOM- IT STRATEGY AND ARCHITECTURE

**Automated Information Systems Services** 

FSC/PSC Class D308 IT AND TELECOM- PROGRAMMING

**Programming Services** 

FSC/PSC Class D310 IT AND TELECOM- CYBER SECURITY AND DATA BACKUP

**Backup and Security Services** 

FSC/PSC Class D311 IT AND TELECOM- DATA CONVERSION

**Data Conversion Services** 

FSC/PSC Class D316 IT AND TELECOM-TELECOMMUNICATIONS NETWORK MANAGEMENT

IT Network Management Services

FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS

Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is <u>not</u> to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.



Infotech Global, Inc.

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Contract Number: GS-35F-023BA

Period Covered by Contract: October 15, 2013 through October 14. 2018

General Services Administration Federal Acquisition Service

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <a href="http://www.fss.gsa.gov/">http://www.fss.gsa.gov/</a>

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## INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

#### SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!<sup>TM</sup> on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!<sup>TM</sup> and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

#### 1. GEOGRAPHIC SCOPE OF CONTRACT:

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are reque	ested to check one of the following boxes:
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- [ ] The Geographic Scope of Contract will be overseas delivery only.
- [X] The Geographic Scope of Contract will be domestic delivery only.

#### 2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

371 HOES LANE STE 300

**PISCATAWAY, NJ 08854-4143** 

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

T: 732-271-0600 F: 732-271-0271

#### 3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

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Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: \_014702695\_

Block 30: Type of Contractor – B

- A. Small Disadvantaged Business
- B. Other Small Business
- C. Large Business
- G. Other Nonprofit Organization
- L. Foreign Contractor

Block 31: Woman-Owned Small Business - NO

Block 36: Contractor's Taxpayer Identification Number (TIN): 22-3387853

- 4a. CAGE Code: <u>3PCP2</u>
- 4b. Contractor has registered with the Central Contractor Registration Database.

#### 5. FOB DESTINATION

#### 6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	DaysTBD @ Task Order Level

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
- 7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
  - a. Prompt Payment: Net 30 Days from receipt of invoice or date of acceptance
  - b. Quantity none
  - c. Dollar Volume 1% for \$100k, 2% for \$400k, 3% for \$500k, 4% for \$700k
  - d. Government Educational Institutions Same
  - e. Other none

#### 8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

- 9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:
- **10. Small Requirements:** The minimum dollar value of orders to be issued is \$500.00.
- 11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)
- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
  - Special Item Number 132-51 Information Technology Professional Services

#### 12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.
- 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.
- 13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.
- 13.2 **FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

#### 14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).
- **15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

#### 16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer:
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.gsaadvantage.gov

#### 17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

#### 18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery/installation quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

#### 19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

NOT OFFERED		

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

#### 20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

#### 21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

#### 22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

#### 23. SECTION 508 COMPLIANCE.

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes <u>X</u>	
No	

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL):

The EIT standard can be found at: www.Section508.gov/.

#### 24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from	dated	In the event of any inconsistency
between the terms and conditions of this order and those of	of your Federal	Supply Schedule contract, the latter will
govern.		

#### 25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
  - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

#### 26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <a href="http://www.core.gov">http://www.core.gov</a>.

#### 27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

### TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

#### 1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

#### 2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

#### 3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### 4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of

the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

#### 6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation 1 – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (May 2001) (Deviation 1 – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

#### 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.

#### 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

#### 9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### 10. ORGANIZATIONAL CONFLICTS OF INTEREST

Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

#### 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

#### 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - (1) The offeror;
  - (2) Subcontractors; and/or
  - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

#### 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

#### 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

#### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

#### 16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices.

SIN	Service Proposed	Unit of Issue	to	es offered o GSA uding IFF)
132 51	Program Manager	hour	\$	125.74
132 51	Project Manager	hour	\$	91.89
132 51	Senior Business Analyst	hour	\$	106.40
132 51	Business Analyst	hour	\$	82.22
132 51	Data Analyst	hour	\$	48.36
132 51	Senior QA	hour	\$	90.44
132 51	ETL/ informatica Programmer	hour	\$	72.54
132 51	BPM Developers	hour	\$	116.07
132 51	Network Security Manager	hour	\$	90.92
132 51	Java Programmer	hour	\$	82.22
132 51	Ruby on railes developer	hour	\$	101.56
132 51	Datawarehouse developer	hour	\$	82.22

132 51	SQL server developer	hour	\$ 98.66
132 51	Solution Architect	hour	\$ 91.89
132 51	Lotus Notes Developer/Admin	hour	\$ 84.15

Job Title	Detailed Position Description and functional responsibilities	Min Years of Experience	Min Years of Education
Program Manager	<ul> <li>Primarily responsible for multi-cycle projects, or groups of single-cycle projects as part of a larger program designed to release a large product.</li> <li>Responsible for scope control with stakeholders, task execution with the development team and relevant upward communication to managers.</li> <li>Primarily operates within existing product and technology offerings, working new products into an existing code base through integration management.</li> <li>Helps define process improvements and feedback for large, multi-part projects that need creative project management strategies required for timely execution.</li> <li>Gathers necessary assets required for development of each project, including but not limited to: specifications, HTML, images, project tool workflow entries, test data and any additional technical documentation required.</li> <li>Provide necessary feedback to project stakeholders. Examples include specification feedback, issue escalation to managers or scope changes/clarifications to project resources.</li> <li>Manage handoffs at each of the 5 stages in the project life cycle according to guidelines specified in Ticketmaster's development policies.</li> <li>Update relevant project information in the project information database, in real time, when things are happening.</li> </ul>	10 Years	BS

Senior Business Analyst	<ul> <li>Developing a comprehensive understanding of the business and systems environment through research and analysis.</li> <li>Facilitating definition of the business problem to be solved as well as key metrics to verify resolution.</li> <li>Leading efforts to document functional and system requirements through interviews, JAD sessions, or other techniques as the client situation may require.</li> <li>Creating use cases to better clarify and communicate requirements.</li> <li>Driving requirements review and sign off with business and technical subject matter experts and management.</li> <li>Managing ongoing requirements review and iteration.</li> <li>Identifying and communicating risks and issues to management.</li> <li>Performing hands-on troubleshooting of system functionality to resolve issues.</li> <li>Designing reports and system extracts in response to issues or information requests.</li> <li>Developing test requirements and representing assigned requirements/functionality throughout the testing process from prototyping through deployment.</li> <li>Contributing content to training and technical support documentation. Providing as-needed support throughout the deployment phase including: communications, training and user support.</li> <li>Promoting analysis and documentation standards to improve efficiency and quality.</li> <li>Modeling Business Analysis best practices and mentoring more junior resources</li> </ul>	7 years	BS
Business Analyst	Formulates systems to parallel overall business strategiesWrites detailed description of user needs, program functions, and steps required to develop or modify computer programsDocuments algorithms, identifies logical system architecture, specifies system interfaces, documents operational requirements, develops test plansOversees acceptance testing, develops user guides, provides user training, and supports the user in development of work processesWorks under the direction of a team leader or project manager	5 Years	BS

Data Analyst	Assist in developing reports from available data to analyze and make recommendations for data retrieval Interface with systems to obtain data to produce claim utilization reports for clinical review Assist in providing support to the department for personal computer usage through development of new applications and recommendations for creative uses of existing software  Perform statistical analyses of the department data to evaluate the performance of the network's providers and to monitor subscriber utilization of benefits  Utilize programming capabilities to generate and aggregate data related to specific requests in an efficient manner  Coordinate departmental provider mailings to include obtaining legal and communication approval as required  Communicate P&T decisions to affected parties which may include current providers, vendors and on-line formularies  Perform other duties as assigned by management  Compliance Statement: Demonstrates knowledge and understanding of the laws, regulations and policies that pertain to the organizational unit's business and conforms with these laws, regulations and policies in carrying out the accountabilities of the job	5 Years	BS
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Test management: including the preparation, Review and/or Test of deliverables (Test plans, Test designs, Test specifications, Test procedures, Test data, Test environments, tested solutions), requirement analysis, design analysis and status reporting. Relationship management including building, maintaining and nurturing positive, productive partnerships with Teams, IT and business partners. Requirements Analysis: business, functional and technical requirement analysis: identifies missing or non-testable requirement and can communicate requirements to other team members, subordinates and management. Design Analysis: high level and low level design analysis; validates designs meet business and technical requirements; ensures consistency in documented user-interface, workflow, application development and quality management standards. Test Planning and Approach: identifies key features and associated priority to determine best approach; identifies risks and contingency plans, identifies resources and skills needed and creates/maintains detailed work breakdown structures to ensure Test specifications: prepares, reviews Test deliverables according to documented quality management standards. Test Execution and Reporting: ensures all tests are identified, executed and tracked according to documented quality management standards; reports and analyzes status of test projects both current and historical. BS Test Management: manages single or multiple test projects with 7 Years actuals; ensures constant and consistent of test assignment and resolves issues to ensure assignments come in on-time. Scope of Accountabilities: Attend new group "Kick-Off" meetings with Sales, Account Implementation, Pricing and Benefit Coding to ensure understanding of group's benefit and clarify intent. Create Test ID's within Model Office Create/run Test claim batches. Compare GCov's: Model Office/Production and Benefit Coding GCov form for accurate listings. Verify Me-Too indicator, Pricing and Fee schedule for correct claim processing. Run claim scenarios, saving sceen prints, documenting outcomes: complete issue log for Corporate new groups/benefit changes, create CSR's for National issues. Test COB & Medicare scenarios if applicable. Provide issues found to Benefit Coder for resolution retest. Review NAEGS/BIF for any additional changes to the benefits. Send email to appropriate departments when testing is complete and issues resolved.

Oversee Pre-Implementation audits to include external claim

Accountability for reaching and maintaining Test expectations

requests and external documentation requirements. Oversee training and Support of new hires.

Sr QA

Senior Informatica Programmer	Design and develop Extract Transform and Load (ETL) and Data Integration (ETL) solutions for complex functional and technical requirements using Informatica PowerCenter Version 8.1 and 8.6     Demonstrate hands-on experience in design and development of Informatica based solutions.     Demonstrate in-depth understanding of Data Warehousing (DWH) and ETL concepts, ETL loading strategy, Data archiving, Data reconciliation, ETL Error Handling, Error logging mechanism, standards and best practices.     Performance tune and optimize large volumes of data load using Informatica tools.     Develop and enforce system design/coding standards.     Demonstrate strong analytical and problem solving skills.     Assign and review the work of other developer.     Consult with users, and technical experts to review and finalize solution design.     Develop software migration strategies and procedures for production deployment.     Coordinate and facilitate software migration to production and lower environments.	7 years	BS
BPM Developers	Around 5+ years of experience across design, development, implementation and testing of BPM, SOA and J2EE applications.3+ years of experience in BPM and Workflow Management including hands on experience using Lombardi TeamWorks – Development of Coaches, BPD, Reports and Integration with other systems.Extensive work experience in programming with Core Java, J2EE, Servelets, JSP, EJB.Hands on experience on application Servers & Web servers Extensively involved in coding, testing and implementation of software applications with strong analytical and programming skills.Strong working experience with Ant scripts, shell scripts.Ability to interact professionally and collaboratively in customer environments.		BS

Network Security Manager	Provide technical leadership for Network Consulting and Network Services projects which will include the resolution of issues related to the coordination, control, design, support, and operation of specialized components of network infrastructure technology. Responsibilities include executive and technical-level communications and relationship building to gain credibility/trust of internal and external customers.  Consult, assess or audit, design and interview customers to determine technical requirements.  Convert customer requirements into actionable scope of work. Provide knowledge transfer and technology mentorship to the customer.  Perform analysis of networking problems as well as provide highest-level crisis management.  Ensure familiarity with customer network planning, implementation and support processes and procedures.  Be a customer technical liaison for client's technical support and development teams.  Provide recommendations on viability, implementation strategies and optimal implementation of client solutions.  Demonstrate expert level knowledge of network topologies and conditions. Ensure changes to network topologies are made with minimal down-time.  Engineer, configure and lead the design, configuration and deployment of data networks including LAN, WAN and WLAN, and supporting the following components; Application Servers, Cisco routers, switches, firewalls, SANs, load balancers and other network infrastructure devices.  Deliver to current client requirements and generate additional consulting work by understanding the client's needs and by showing them the justification for new technologies that fit their business.  Assist clients in the daily maintenance of voice and data network infrastructure including LAN, WLAN, WAN, WiFi and VOIP. Serve as tier 1, 2 and/or tier 3 resources for trouble tickets and work orders for related network infrastructure devices.  Provide regular status reports on tasks accomplished, current issues and progress toward goals.  Apply business development skills to i	8 Years	BS
Java Developer	Software developer responsible for the development, testing and deployment of technology solutions  Develop software services using Java and UI components using C# / .NET  Write automated test cases for features developed Follow a SDLC process including participating in code/design reviews, testing and change management procedures Support system integration and user testing environments Support inquiries from Operations, Audit and other users.	7 Years	BS

Ruby on rails Developer	Familiarity with Waterfall and Agile / Extreme Programming methodologies. Knowledge of Ruby on Rails or scripting language (e.g. Perl, Python) required. Strong Java and J2EE knowledge. Knowledge in TDD / Test Automation. Knowledge in Test Automation and code coverage (Jenkins/Selenium/RSpec/Rcov). Knowledge of Apache & WebLogic platform Experience developing and utilizing web services (REST / SOAP) HTML / CSS / JavaScript / XML / MVC Knowledge of SQL / DDL Strong Object Oriented design skills. Knowledge of Content Management System (e.g. Interwoven) desired. Working experience in UNIX-like Operating Systems Excellent communication skills.	5 Years	BS
SQL Server Developer	Must have 10 + years of experience as a SQL / Server database Developer. Must have 4 + years of 'Recent' Banking experience. Must have banking industry experience-(especially loans and leasing.) ETL tool experience such as DataStage or Informatica. Experience with Embarcadero tools: DBArtisan and ER/Studio5+ years of SSIS developmentMust have experience being the lead developer for a database development function for a large data warehousing program. Primary responsibility for logical to physical database design. Code reviews of ETL, and SQL processes. Must have experience with performance tuning and optimization. Must have experience with doing in design and analysis sessions with onshore & offshore technical leads to ensure sound team decision-making, and come up with the best appropriate solutionsMust have experience collaborating and standardizing on design and development processes across the entire data warehouse ETL framework. Must have experience documenting required changes in Data warehouse and ETL architecture diagrams Minimum Required Skills and Experience:Would Like candidate to have a BS/MS in Computer Science or equivalent. Very strong SQL development skills. Performance tuning expertise. Experience with SQL/Server 2008 R2. Experience in developing large data warehouse applications. Experience with leveraging 2008 R2 features such as partitioning, indexing schemes, table compression, etc. Excellent oral and written communications skills.	10 Years	BS

Lotus Notes Developer / Admin	Bachelor's or advanced degree in computer science, engineering or related field preferred.  Development experience in legal/professional services or financial services companies preferred.  3+ years software development in Lotus Notes/Domino software environments.  Recent hands-on experience with Lotus Notes/Domino 7 and 8.5, Lotus Script, Java Script, PDF Forms development  Experience with SQL queries and stored procedures. Thorough understanding of JavaScript  Experience with XML and XSLT  .Net and Windows Powershell a plus Domino web development a plus  Experience in exporting data from Lotus Notes to relational databases.  Proven track record of delivering software projects on time and budget  Strong interpersonal, written, and oral communication skills.  Ability to present ideas to management and clients in a professional format.  Highly self-motivated and directed.  Keen attention to detail.	5 Years	BS
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#### USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

#### **PREAMBLE**

Infotech Global, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

#### **COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

ASHISH KAPOOR – President P: 732.271.0600 F: 732-271-0271 arthur.kapoor@igiusa.com

#### BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) \_\_\_\_\_\_\_.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Contractor

Date

Ordering Activity

Date

#### (CUSTOMER NAME) BLANKET PURCHASE AGREEMENT

Pursua the foll	nt to GS lowing t	A Federal Supply Schedule Contract Num erms of a Blanket Purchase Agreement (B	nber(s), Blanket Purchase Agreements, the Contractor agrees to PA) EXCLUSIVELY WITH (ordering activity):					
(1) conditi		ollowing contract items can be ordered und the contract, except as noted below:	der this BPA. All orders placed against this BPA are subject to the terms and					
	MOD	EL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE					
(2)	Delive	ery:						
	DEST	TINATION	DELIVERY SCHEDULES / DATES					
(3)	The o	rdering activity estimates, but does not gua	arantee, that the volume of purchases through this agreement will be					
(4)	This I	3PA does not obligate any funds.						
(5)	This I	BPA expires on or at	the end of the contract period, whichever is earlier.					
(6)	The fo	The following office(s) is hereby authorized to place orders under this BPA:						
	OFFI	CE	POINT OF CONTACT					
(7)	Order	s will be placed against this BPA via Elect	tronic Data Interchange (EDI), FAX, or paper.					
(8) contain		s otherwise agreed to, all deliveries under lowing information as a minimum:	this BPA must be accompanied by delivery tickets or sales slips that must					
	(a)	Name of Contractor;						
	(b)	Contract Number;						
	(c)	BPA Number;						
	(d)	(d) Model Number or National Stock Number (NSN);						

(e)

Purchase Order Number;

(	(f)	Date	of Pr	rchase:

- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

### BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.